

Committee(s): Police Pensions Board	Dated: 10 February 2025
Subject: Scheme Manager Update	Public
Which outcomes in the City Corporation's Corporate Plan does this proposal aim to impact directly?	CoLP impact the following Corp Plan outcomes: Vibrant Thriving Destination- (Community Safety/ CT) Dynamic Economic Growth- (National Lead Force)
Does this proposal require extra revenue and/or capital spending?	N/A
If so, how much?	N/A
What is the source of Funding?	N/A
Has this Funding Source been agreed with the Chamberlain's Department?	N/A
Report of: Commissioner of Police	For Information
Report author: Kelly Glazebrook, Director of People Services	

Summary

This report provides an update on Scheme Manager activities for the period of 1st October 2024 – 31st December 2024 including an update on the compensation claims process, communications to service and retired officers and complaints received.

Recommendation(s)

Members are asked to note the report.

Main Report

BACKGROUND

1. This report provides an update on Scheme Manager activities over the period of 1st October 2024 – 31st December 2024.

MAIN REPORT

Compensation Process

2. The Compensation process has been implemented and one application has been received and has been processed.

Complaints

3. 6 formal complaints have been submitted in this period. These all relate to lack of response to emails that have been sent to the Pensions Office. The original queries either relate to RSS, officers unable to access the portal, paying back monies owed to the 1987 Pension scheme or the 2006 payment for contribution adjustments.
4. This is an increase in 1 from the previous period.

Communications

5. There were face to face drop-in sessions arranged in December where officers booked an appointment to meet the Pensions Team and ask questions related to them personally. These were extremely popular with more people requesting appointments than what was available, more dates will be made available soon.
6. Communications were released in November 2024 advising on the processes that are taking place in relation to the 1987 and the 2006 scheme.

National Updates

7. National Police Chiefs' Council have agreed to move to a single scheme manager. However, implementation is expected to take 1-2 years and may be linked to wider police reforms around creation of a new national policing body.

Kelly Glazebrook
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